

Electricity Facts Label
Green Mountain Energy Company (REP Cert. No. 10009)
Pollution Freesm Reliable Rate
Effective Date: October 30, 2009

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| Electricity Price | Average Price per kilowatt-hour (kWh) for Pollution Free sm Reliable Rate electricity | | | |
| | Average monthly use: | <u>500 kWh</u> | <u>1,000 kWh</u> | <u>2,000 kWh</u> |
| | <u>TDSP Service Territory</u> | | | |
| | Oncor | 12.8¢ | 12.5¢ | 12.4¢ |
| | CenterPoint | 13.8¢ | 13.4¢ | 13.3¢ |
| | TNMP | 13.2¢ | 13.2¢ | 13.2¢ |
| | AEP TCC AEP TNC | 14.1¢ 13.6¢ | 14.1¢ 13.6¢ | 14.1¢ 13.6¢ |
| <p>This price disclosure is an example based on average usage patterns and average service prices - your average price for electric service will vary according to your usage and the factors described below. The example average prices shown above apply during the Minimum Term and include the applicable per kWh rate multiplied by average monthly usage, plus any monthly service charge and a pass through of any advanced meter surcharge from your TDSP.</p> <p>The prices include all TDSP charges for the delivery of electricity. The per kWh rates for each service territory are as follows: Oncor - \$0.123259; CenterPoint - \$0.131209; TNMP - \$0.132449; AEP TCC - \$0.141449; AEP TNC - \$0.136449. For all territories, the monthly service charge is \$0.00. As of the Effective Date of this EFL, the PUC- approved TDSP advanced metering cost recovery charge(s) is/are: Oncor - \$2.19/month; CenterPoint - \$3.24/month. Applicable taxes and other charges may also apply.</p> | | | | |

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| Other Key Terms and questions | <i>See Terms of Service statement for a full listing of fees, deposit policy, and other terms.</i> |
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| Disclosure Chart | Type of Product | Fixed Rate |
| | Contract Term | 12 Months |
| | Do I have a termination fee or any fees associated with terminating service? | Yes. \$200.00 early cancellation fee. |
| | Can my price change during contract period? | Yes, but only in the limited circumstances described below. |
| | If my price can change, how will it change, and by how much? | The price can only change to reflect actual price changes that are allowed by Public Utility Commission rules due to changes in law or regulatory charges. |

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| What other fees may I be charged? | Customers in certain cities that have approved TDSP charges for underground facilities may be subject to a special charge that is not included in the prices described above. See Section 5 of your Terms of Service for more information. If applicable, we may also bill you for certain non-recurring late payment, insufficient funds, disconnection or other fees as described in Section 8 of your Terms of Service. |
| Is this a pre-pay or pay in advance product? | No |
| Does REP purchase excess distributed renewable generation? | Yes; customers interested in participating in Green Mountain's distributed renewable buy-back program will need to sign up for the <i>Renewable Rewards</i> product and program. Information about the <i>Renewable Rewards</i> program is available at: www.greenmountain.com/renewablerewards |
| Renewable Content | This product is 100% renewable . ¹ |
| Statewide average renewable content | 5% ² |

Green Mountain Energy Company (PUCT Cert. No. 10009), P.O. Box 689008, Austin, Texas 78768, 1-866-785-4668 (8:00 AM - 8:00 PM CST M-F), www.greenmountain.com.

Disclosure Chart (contd.)

¹ Customers who choose Green Mountain Energy® electricity will not have electricity from a specific generation facility delivered directly to their ESI ID, but they are able to support generators of cleaner energy that provide electricity to regional power systems in an amount equal to the applicable percentage of the customer's usage. The following types of renewable resources are used for this product: wind and water. Renewable resource availability varies hour to hour and from season to season, as does our customers' use. We will rely on system power from the grid to serve our customers' minute by minute consumption but will cause enough of the applicable *Green Mountain Energy* electricity blend to be delivered to regional power systems to match our customers' actual electricity purchases. By purchasing and retiring renewable energy certificates or attributes from specific facilities we ensure that electricity from promised renewable resources equal to your annual electricity usage for which you've paid is delivered to power systems serving Texas and other states in the region. We may take up to three months following the close of a calendar year to make up any deficiency in a particular resource promised in connection with the electricity product you choose.

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| ERCOT Texas State Average Fuel Mix | |
|---|-------------|
| <i>State Average (2008)</i> | |
| Coal and lignite | 39% |
| Natural gas | 40% |
| Nuclear | 12% |
| Renewable energy | 5% |
| Other | 4% |
| Total | 100% |

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