



Green Mountain -- Rio Grande Valley

Green Mountain Energy Company's Mission: *To Change the Way Power is Made.*

- Green Mountain sells cleaner, renewable energy products to residents and businesses throughout competitive markets in Texas that have a choice in their retail electric provider.
- Green Mountain has been serving Texas residential and business customers for nine years with electricity that is significantly cleaner than typical system power in Texas.
- Green Mountain was the first renewable energy provider in Texas to offer cleaner electricity when the state opened the retail electric market to competition in 2001.

Service Areas

Texas

Green Mountain Energy® electricity products are offered in competitive markets throughout Texas in the Oncor, CenterPoint, TNMP, AEP Texas North, and AEP Texas Central utility service areas. A partial list of Texas cities in the areas Green Mountain serves includes: Dallas and Fort Worth Metropolitan areas; Arlington; Houston Metropolitan area; Corpus Christi; several markets in the Rio Grande Valley including Harlingen and McAllen; Waco, Killeen, Tyler, Round Rock, and Pflugerville.

Rio Grande Valley

Green Mountain has been fully operational in the Valley since 2001 when electricity competition began in Texas – offering residents throughout South Texas – in areas such as McAllen, Harlingen, Pharr, Donna, Weslaco, Edinburg, and San Benito – electricity that is cleaner than typical system power.

Green Mountain Energy Company's South Texas Office

- Green Mountain opened an office in South Texas in January 2010 that serves the entire Rio Grande Valley.

Green Mountain Energy Company – Texas Products

- Green Mountain offers residential, business and industrial customers cleaner electricity products in Texas. The following are the different products the company offers to Texas customers:

Residential

- **Pollution FreeSM** – The *Pollution Free* product is clean electricity generated from wind and water. A customer on this product, with an average monthly usage of 1,000 kilowatt-hours (kWh) over one year, could help avoid over 2,300 pounds of carbon dioxide (CO₂) emissions, equivalent to not driving over 2,600 miles in a year. There are also fixed rate versions of the *Pollution Free* product, with varying term lengths, for customers interested in locking in their rate.¹
- **100% Wind** – The 100% Wind product is clean electricity generated completely from wind power. A customer who purchases this product, with an average monthly usage of 1,000 kWh over one year, could help avoid nearly 16,000 pounds of CO₂ emissions, equivalent to recycling more than 6,000 pounds of newspaper in a year.

(more)

Commercial

- Green Mountain's Commercial (C&I) division sells a variety of cleaner electricity products with multiple pricing and environmental impact options to meet the needs of commercial, industrial and institutional customers.
- In 2009 was ranked "Highest in Business Customer Satisfaction with Retail Electric Service" by J.D. Power and Associates.²

Environmental Impact

Since 2002, Green Mountain's Texas customers have helped offset more than 3.7 billion pounds of CO₂ emissions. This is equivalent to not driving more than 4 billion miles. It would take over 274 million trees to remove that much CO₂ from the air in one year.

Solar Array Donations

Green Mountain Energy® Solar at Texas State Technical College - Harlingen (10.08 kW) – August 2009

- Green Mountain donated a 10.08 kilowatt (kW) solar array system to Texas State Technical College – Harlingen in August 2009. The solar array was the first donated and built in the Valley as a result of the company's Big Texas Sun Club®.
- The solar system is expected to save the college more than \$300,000 in electricity costs over its 30-year lifetime and is also being used as a teaching tool for several classes.
- The *Big Texas Sun Club* is a unique program in which Green Mountain's Texas customers can choose to support solar energy installations in Texas by paying an additional \$5 on their monthly electric bill. (For information, visit www.bigtexassunclub.com.)

Contact Information

- To better reach the region's Spanish speaking residents, Green Mountain created a dedicated-toll free number, 1-888-9-VIENTO that is staffed by bilingual sales representatives.
- The company also developed Spanish web pages on www.greenmountain.com.

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¹The per kilowatt-hour energy charge is a fixed rate that will not change for the initial term of the agreement, except as a result of changes in laws or regulatory or Electric Reliability Council of Texas charges or fees.

²Green Mountain Energy Company received the highest numerical score among business electric service retailers in Texas in the proprietary J.D. Power and Associates 2009 Texas Business Retail Electric Provider Satisfaction StudySM. Study based on responses from 2,231 businesses measuring 7 retailers and measures opinions of businesses with their electric service provider. Proprietary study results are based on experiences and perceptions of consumers surveyed May-June and September-October 2009. Your experiences may vary. Visit jdpower.com