



FOR IMMEDIATE RELEASE

August 28, 2008

CONTACT

Marci Grossman, 602.694.8972

Marci.grossman@greenmountain.com

Green Mountain Energy Company Announces New Assistance Program for Low-Income Customers in Texas

Company offers deferred payment arrangements for low-income customers

AUSTIN, Texas — Green Mountain Energy Company, the nation's leading provider of cleaner electricity and carbon offset solutions, announced today that it is now offering a new summer bill payment assistance program for its low-income residential electricity customers in Texas.

Green Mountain will offer extended deferred payment arrangements to help low-income residential customers pay electricity charges coming due in the month of September. Qualified customers can participate in this program by contacting Green Mountain and agreeing to make an initial payment of \$100 or to pay their current bill, whichever is the lesser amount, for any charges coming due in September. Any remaining amount will be payable over a four-month deferred payment plan beginning October 1, 2008.

To qualify for the assistance, the customer must be a current recipient of the state's LITE-UP Texas discount program which provides a 20 percent discount on electricity bills through September 30, 2008 for low income residential electricity customers that live in areas that participate in retail electric competition. Customers can begin enrolling in the program by calling Green Mountain at 1-866-785-4668 and requesting the low-income deferred payment program.

Additionally, Green Mountain customer care representatives year round can provide customers who need bill payment assistance with information about Comprehensive Energy Assistance Program (CEAP) agencies and other bill assistance agencies in their area that may be able to help customers pay their bills.

Green Mountain was the first retail electric provider in Texas to offer renewable energy when electricity competition began in 2001. The company has been serving Texas residential and business customers for seven years with electricity products that are significantly cleaner than typical system power in Texas.

About Green Mountain Energy Company

Green Mountain, the nation's leading provider of cleaner energy and carbon offset solutions, was founded in 1997 "to change the way power is made." The company is the longest serving green power marketer in the U.S. and was ranked the highest in residential customer satisfaction with retail electric service in Texas by J.D. Power and Associates. Green Mountain offers consumers and businesses the choice of cleaner electricity products from renewable sources such as wind and water and carbon offset products through its BeGreen division (www.begreenow.com). Green Mountain customers have collectively helped avoid over 4.1 million tons of CO₂ emissions. For more information, visit www.greenmountain.com.

###

Green Mountain Energy Company received the highest numerical score among residential electric service providers in Texas in the proprietary J.D. Power and Associates 2008 Texas Residential Retail Electric Service Satisfaction StudySM. Study based on responses from 2,572 consumers measuring 8 providers and measures opinions of consumers with their electric service provider. Proprietary study results are based on experiences and perceptions of consumers surveyed in June 2008. Your experiences may vary. Visit jdpower.com